

# Working in partnership to deliver Central London Works – Work and Health Programme Job Entry: Targeted Support (CLW WHP JETS)

Information for Jobcentre  
Plus colleagues





# Giving people the opportunity to return to employment quickly

Central London Works – Work and Health Programme Job Entry: Targeted Support (CLW WHP JETS) is the Department for Work and Pensions’ new employability programme in response to COVID-19.

Delivered regionally by Ingeus, CLW WHP JETS provides fast-paced continuous support to participants for a maximum of six months, with an aim to support people back into work quickly.

A key element to CLW WHP JETS is its localised approach, offering sector based support and skills development.

## Who can join CLW WHP JETS?

- ✓ Working age (18+) jobseekers motivated to find work immediately.
- ✓ In receipt of benefits (UC Intensive Work Search Regime (IWSR) or new-style Jobseeker’s Allowance) for at least 13 weeks.
- ✓ With the right to reside and enter employment in England or Wales.
- ✓ Who would benefit from light-touch employability support including CV writing, job searching, interview technique, reviewing transferable skills, and confidence building.

## What role does Jobcentre Plus play?

- ✓ CLW WHP JETS participation will need a referral from their Jobcentre Plus Work Coach.

## Referral process



1

Tell your customer about the CLW WHP JETS Programme and explain how it can support them in returning to work



2

Encourage them to read through the participant information or visit our website for more information



3

Refer your customer by following the process outlined by your manager

[www.ingeus.com/jetscl](http://www.ingeus.com/jetscl)

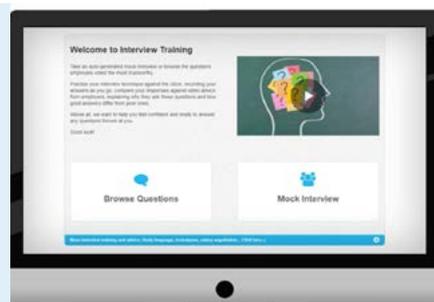
# What does CLW WHP JETS offer?

- **Tailored approach:** Everyone is different. A personalised support package and variety of tailored services meet each participant's distinct needs.
- **Employment Coach:** A dedicated employment coach will work closely with the participant to support their return to work.
- **Flexible, easy to access service:** Appointments can be delivered online, over the phone or in-person to suit each individual participant's needs.
- **Online learning:** Access to thousands of free, online resources to enhance employability skills and aid job searching. Modules include personality assessments, job search techniques, building confidence and resilience, CV builder and checker, interview simulator, money management and more.
- **Improved mental wellbeing:** Mental health support for participants with low level anxiety, depression, or stress.
- **Online support:** An accessible digital service allowing participants to do things their way; from attending appointments via video conferencing to registering for online courses.
- **Local community links:** Established networks of specialist partners working together to break down each individual's barriers to employment.
- **Employer relationships:** Sourcing suitable vacancies with local and national recruiting employers. Emphasis is placed on local growth sectors and working with the individual to find a job that works for them. If self-employment is of interest, expert advice can also be provided.
- **Making the move back into work:** Supporting participants every step of the way. Helping them to find a job and successfully sustain it.

## iWorks

The iWorks digital career platform gives participants access to thousands of free employability resources and online learning activities.

<https://ingeus.com/uk/news/thousands-of-ingeus-participants-are-now-benefit>



## Silvercloud

The Silvercloud online portal enables participants to choose a suggested programme of mental health support and work through modules independently on their laptop, tablet or mobile phone.

<https://ingeus.com/uk/news/gaining-greater-insight>



# Participant FAQs

**How will my appointments be delivered?**

You can choose - video call, phone or face to face where possible.

**What type of online support can I access?**

You can access online courses to help enhance your personal, digital and employment skills. These include interview basics; wellbeing; confidence building; finance and debt; digital skills; and an introduction to self-employment amongst others.

**Do I still need to attend JCP if I am part of the CLW WHP JETS Programme?**

Your JCP appointments are separate to your CLW WHP JETS appointments, therefore you should continue to attend your JCP appointments.

**Can you help with interview clothes?**

Yes. As and when you are ready to go to an interview, you will be supported to look and feel work-ready.

**I'm not great with technology, is there support provided?**

Yes. You will be helped to access the programme resources and brush up on your IT skills if needed.

**Is there anything I need to have ready for my first appointment?**

You should bring some form of ID such as a passport or identity card.

**Do I have to be on certain benefits?**

Yes – Universal Credit or new style Jobseeker's Allowance (JSA).

**How often can I see my Employment Coach?**

You will see your Employment Coach at least once every 10 working days, or more if you would like to.

# Delivering CLW WHP JETS in Central London

To deliver the best outcomes for participants, Ingeus embraces the expertise and shared passion of a range of community partners.

In Central London, Ingeus is delivering the CLW WHP JETS Programme alongside Groundwork, Get Set UK and Salvation Army Employment Plus. Standguide delivers self-employment support.

Our team is actively sourcing vacancies with employers across Central London and forging partnerships with specialist providers to facilitate participants returning to work.

## Ingeus:



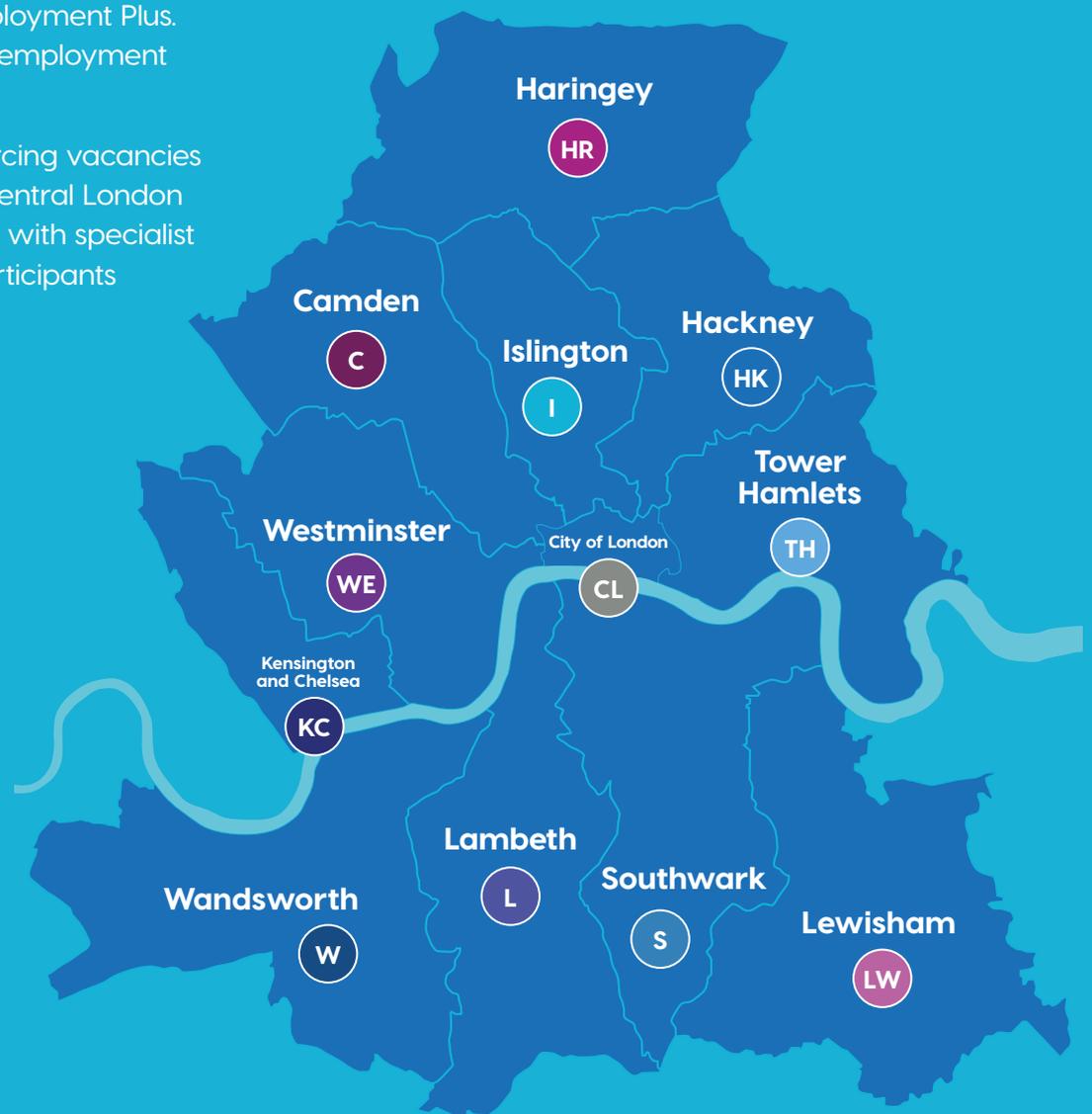
## Salvation Army:



## Get Set:



## Groundwork:



Please speak to your CLW WHP JETS integration coordinator for a more detailed version of this map.

# ingeus

Ingeus is a long-standing and well trusted employability services provider. A people-services specialist delivering large-scale Government programmes including the Work and Health Programme, Ingeus's mission is to make a positive lasting difference to people's lives. We also deliver health programmes, services for young people, training and probation services.

[www.ingeus.com/jetscl](http://www.ingeus.com/jetscl)



Our vision is of a city where all communities are vibrant, healthy and safe. Where Londoners feel empowered to come together and overcome the challenges they face, wherever they live and whatever their circumstances or background.

[www.groundwork.org.uk](http://www.groundwork.org.uk)



Get Set UK is a people services provider that supports people to gain skills, find employment and enhance their career prospects.

[www.getsetuk.co.uk](http://www.getsetuk.co.uk)



Employment Plus UK

Motivated by compassion, The Salvation Army Employment Plus seeks to help unemployed and under-employed people to be independent and to achieve their full potential by making a positive difference in their lives.

[www.salvationarmy.org.uk/employment-plus](http://www.salvationarmy.org.uk/employment-plus)



Standguide is an established employability provider who offer specialist advice, support and mentoring for people who wish to become self-employed.

[www.standguide.co.uk](http://www.standguide.co.uk)

Thank you for considering the CLW WHP JETS programme for your participants. Together, we can provide quick, efficient help to unemployed people negatively impacted by COVID-19-led labour changes.

If you would like to speak to someone about CLW WHP JETS or require any further information, please use the following contact details:

Local manager:

Telephone:

Email:



You can also visit [www.ingeus.com/jetscl](http://www.ingeus.com/jetscl)

Service provided by

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